



# Township of Horton

## Accessibility Feedback

The Township of Horton encourages feedback from residents and visitors of the Township to assist in identifying barriers related to accessibility.

Examples of locations in the Township where barriers may still exist are the Municipal Office Building and Council Chambers, Landfill Site, Fire Station, and Recreational Facilities. Barriers may include:

- Buildings or areas not adequately accessible to users of mobility aids.
- Outdoor hazards such as overgrown shrubs and inadequate snow or ice removal.
- Indoor hazards including tripping hazards, inadequate lighting and rooms or areas inaccessible to users of mobility aids.

Other barriers may include:

- Communication barriers involving customer service or service provision.
- Visual barriers involving printed materials (i.e. forms, guidelines) and website access.
- Hearing barriers involving public meetings, meetings with staff/consultations and telephone services.

The Township appreciates feedback regarding accessibility and all information received will be submitted to the Accessibility Advisory Committee for review and consideration when budgeting for and implementing the Accessibility Plan.

If you have any questions or require further information or assistance in filling out this form please contact the Township office:

Telephone: 613-432-6271

In person: 2253 Johnston Rd.  
Renfrew, Ontario  
K7V 3Z8

E-mail: [reception@hortontownship.ca](mailto:reception@hortontownship.ca)



# Township of Horton

## Accessibility Feedback Form

<b>Date:</b>	
<b>Name</b> (first, middle initial, last):	
<b>Mailing Address:</b>	
<b>Street Address</b> (if different from above):	
<b>Home Telephone:</b>	<b>Work Telephone:</b>
<b>E-mail:</b>	
<p>1. <b>Are you a resident of Horton Township?</b> <input type="checkbox"/> Yes      <input type="checkbox"/> No</p> <p>2. <b>Are you or a family member a person with a disability?</b> <input type="checkbox"/> Yes      <input type="checkbox"/> No</p> <p>3. <b>Which of the following items do you wish to discuss?</b> (a) Barriers which have been identified, need to be identified or that have been removed by the Township of Horton: <input type="checkbox"/> Accessible Municipal Services      <input type="checkbox"/> Accessible Municipal Buildings <input type="checkbox"/> Lack of services or supports      <input type="checkbox"/> Lack of information <input type="checkbox"/> Parking      <input type="checkbox"/> Transit/Roads <input type="checkbox"/> Attitudes/awareness      <input type="checkbox"/> Other</p> <p>(b) The Township of Horton's Accessibility Plan      <input type="checkbox"/></p> <p>(c) The Township of Horton's Accessibility Advisory Committee      <input type="checkbox"/></p> <p>(d) Other <input type="checkbox"/></p> <p>4. <b>Can a representative from the Township of Horton contact you to discuss this matter?</b> <input type="checkbox"/> Yes      <input type="checkbox"/> No</p>	

**5. Location/Type of Accessibility Barrier:**

**6. Comments/suggestions:**

This matter will be forwarded to the Township of Horton's Accessibility Advisory Committee. This information is collected under the *Freedom of Information and Protection of Privacy Act* R.S.O. 1990, c. F.31, s. 39(2) for the purposes of improving accessibility to its buildings and services. Questions about the collection of this information can be addressed to the CAO/Clerk, Township of Horton, 2253 Johnston Rd., Renfrew, Ontario, K7V 3Z8, 613-432-6271.

**For Office Use Only**

**Department:**

**Contact Person (s):**

**Date forwarded:**

**Action taken:**