CORPORATION OF THE TOWNSHIP OF HORTON

BY-LAW NO. 2021-24

BEING A BY-LAW TO ADOPT A REQUEST FOR ACTION POLICY FOR THE CORPORATION OF THE TOWNSHIP OF HORTON

WHEREAS Section 8(1) of the Municipal Act, S.O. 2001, as amended, states that the powers of a Township under this or any other Act shall be interpreted broadly so as to confer broad authority on a Township to enable it to govern its affairs as it consider appropriate and to enhance the Township's ability to respond to municipal issues;

AND WHEREAS Section 11(2) 2 of the Municipal Act, S.O. 2001, as amended, states that a lower-tier Township may pass by-laws, respecting accountability and transparency of the Township and its operations and of its local boards and their operations;

AND WHEREAS on January 1, 2016 the Ombudsman Act, R.S.O. 1990, c. O.6 was amended to allow the Ontario Ombudsman to investigate general complaints about the province's 444 municipalities in addition to complaints about closed municipal meetings, which were added to the Ombudsman's jurisdiction in 2008;

AND WHEREAS the Council of the Corporation of the Township of Horton deems it expedient to establish a Request for Action Process Policy to ensure accountability and transparency when addressing citizen(s) concerns through the appropriate policies, procedures and local Request for Action mechanisms.

NOW THEREFORE BE IT RESOLVED THAT the Council of the Corporation of the Township of Horton hereby enacts as follows:

- 1. **THAT** the Request for Action Process Policy, attached as Schedule A and Request for Action Form attached as Schedule B to this by-law is hereby adopted as an official policy document of the Corporation of the Township of Horton
- 2. **THAT** Schedule A and Schedule B attached hereto shall be read with and form part of this by-law.
- 3. THAT this by-law may be referred to as the "Request for Action Process Policy"
- 4. **THAT** By-Law 2017-07 be hereby repealed;
- 5. **THAT** this By-Law will come into force and effect upon the date of passing.

Read a First and Second Time this 4th day of May, 2021.

Read a Third Time and finally passed this 4 th day of May, 2021.		
MAYOR David Bennett	CAO/Clerk Hope Dillabough	